

Hands of Heartland

October

2020

Autumn is here!

Despite the strangeness of the year, the months are passing by and bringing with them new opportunities and reasons to be thankful! We're excited for the month ahead, and wanted to fill you in on some exciting things happening this fall.

Direct Support Professionals Recognition Week

September 13th through the 19th was Direct Support Professionals Recognition Week here at Hands of

Heartland! Our Direct Support Professionals (DSPs) are at the heart of the meaningful services we provide, and we want to make sure they receive ample praise! To honor our DSPs during DSP Appreciation Week, HoH threw pizza parties, gave away free T-shirts to every DSP, and raffled off items from the gift shop that included backpacks, stainless steel drink holders, duffle bags, and cooler bags. DSP Appreciation Week may be over, but the appreciation we feel for our DSPs endures endlessly!

Introducing Nicole Van Pool, Grand Island Area Director

Hands of Heartland is excited to welcome Nicole Van Pool into the HoH family as Area Director of our Grand Island location! Nicole is originally from Las Vegas, Nevada, but currently resides in Minden, Nebraska with her family.

Nicole has worked in the field of developmental disabilities for twelve and a half years, having received her Bachelors in Education and Communication Disorders from the University of Nebraska at Kearney in 2011. She graduated from the University of Nebraska at Omaha in August of 2020 with her Masters in Public Administration, and is currently working toward becoming a board-certified Behavior Analyst.

Nicole will be running our Grand Island location, and will be responsible for the day-to-day operations of that office, overseeing overall quality, expansion, supervision of case managers, and developing relationships with the DD Community in Grand Island.

HOH Expands to Grand Island

service area will be Grand Island, Hastings, and Kearney, but we will serve an approximate 50 mile radius around each of these cities.

We are thrilled to announce that a new Hands of Heartland location is coming to Grand Island, and officially opens this week! The new HoH location will be in a temporary office for a couple of months, and will move to its permanent office soon after. The primary

The plan is to offer the same services in Grand Island that we do in Lincoln: Shared Living, In Home Supports, Day Services, Group Homes, A&D Waiver, and Voc Rehab. The new location will be immediately serving people in the Grand Island area, but our Day Program will not be able to open for a couple of more months. We'll keep you posted on that progress!

Team Member of the Month

Our team member for October is Bailey Payne!

We love to recognize our team members for their hard work each month, and October is dedicated to Bailey Payne!

Bailey has been a joy to work with. She always has a smile on her face and is known to help out a fellow team member whenever she is needed. With her years of experience and shining spirit, she lights up the room as she tackles any challenge thrown at her. We're happy to have you here, Bailey!

Nominate a Team Member!

If you want to make sure a team member is recognized for their effort and dedication, please contact Andile Mahlangeni-Byndon, abyndon@handsofheartland.com with your nomination!



Jessi Lode, Operations Manager, and Khalil Muhammad, DSP winner of an HOH Stainless Steel mug.

Share feedback We'd love to hear from you!

Share your content ideas with Jessica Lode at jlode@handsofheartland.com

HandsofHeartland.com

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Celebrating October Birthdays!

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|---------------------|----------------------|
| EMILY M. (10/2) | KOKOU T. (10/19) |
| ALEXANDER P. (10/3) | KIMBERLY G. (10/21) |
| NICHOLE B. (10/6) | KIMBERLY W. (10/23) |
| KYLE B. (10/7) | DEBRA W. (10/23) |
| KHALIL M. (10/11) | REGIS G. (10/26) |
| GABRIEL T. (10/14) | STEPHANIE H. (10/27) |
| JORGIE C. (10/17) | CONNIE F. (10/31) |

Honoring October Anniversaries

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|------------------------|-----------------------|
| AUTUMN M. (1 YEAR) | FEARLESS C. (5 YEAR) |
| ANGELA N. (1 YEAR) | JEANETTE D. (5 YEARS) |
| MARGUERITE W. (1 YEAR) | TYLER S. (5 YEARS) |
| DANIELLE R. (2 YEARS) | GABRIEL T. (5 YEARS) |
| JOLICE A. (3 YEARS) | LINDA S. (8 YEARS) |



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