

Hello, again, HoH friends! We've had a very busy month, and it looks like November will be no different! We hope this newsletter finds you happy, healthy, and spending time doing things you love.

COMMUNITY

Kearney/Grand Island Open House and Holiday Fun

Things have been exciting in our Kearney/Grand Island area locations! In October, we held an open house and ribbon cutting at our Kearney location, and were thrilled to see so many Chamber of Commerce and community members attending. We gave tours and talked with groups about the services we provide.



And, finally, our Kearney group had an end of summer BBQ in the park! They enjoyed a potluck, water balloons, and water games. A great way to end the season on a high note!

Welcoming Shawn Lahr, our new Omaha Area Director!

We're excited and grateful to be able to expand our family here at Hands of Heartland, and this month that means we're welcoming Shawn Lahr as our new Omaha/Bellevue Area Director! Shawn comes to us with extensive healthcare experience in senior living communities, and will oversee operations in the Omaha/Bellevue area. Shawn currently lives in Omaha with her dog, Joey, but grew up in lowa, and is a great example of the heartland values we strive to represent. With a degree from Wayne State and 19 years in long-term care, we know she's a perfect fit for Hands of Heartland!

Our Grand Island group went on a trip to the Scarecrow Patch, and enjoyed a hay rack ride, pumpkin picking, lunch, and multiple games and activities.



HANDS OF HEARTLAND PAGE 1

COMMUNITY

October Fun in Lincoln

The Lincoln area location participated in a trunk-or-treat last month, and had a blast! Over 1400 children in the area attended, and with all staff and 10 out of 20 supported individuals present, it was a wonderful example of how supportive our community is.



SPOTLIGHT

Team Member of The Month

Kaleigh Miller

It's time to highlight one of our outstanding team members again, and this time we're cheering on Kaleigh Miller at our Norfolk location! The following is a quote from the team member who nominated her.

"Kaleigh is new to this field and has gone above and beyond, picking up shifts and filling in wherever she is needed. She researches activities in and around Norfolk for the day services group to participate in. Kaleigh comes with a positive attitude to work and is always full of fun."



HANDS OF HEARTLAND PAGE 2

ANNOUNCEMENT

Introducing HoH Engage!

Our incredible team deserves to be rewarded for their hard work, and that's why we're excited to use HoH Engage to help us do just that! Using the system Cooleaf, a new recognition, engagement, and rewards platform, the HoH Engage program began November 1st.

We'll use this platform to celebrate individual and team achievements, share events and virtual engagement activities, and recognize our team for their contributions to the Hands of Heartland mission.

ANNOUNCEMENT

New Telemedicine Company, Station MD

Hands of Heartland has begun working with a telemedicine company called Station MD. Station MD will make it easier and more accessible for individuals to receive certain healthcare services, including having 24/7 access to communication with a physician. This will give both the individual and caregivers peace of mind, and will also reduce the need to leave the home for after-hours or urgent care services.

COMMUNITY

Words of Encouragement

We received a wonderful letter from Joannie Serres at our Norfolk location, and wanted to share it with all of you! "To Hands of Heartland, I want to say thank you for taking me in. You guys are very nice people to be with, you help me with my problems that I have, and I am glad I came to this place. You guys are like angels to me, when I come into Hands of



Heartland I am at home with my family and friends, and I like all of my activities that I do. Keep up the good work you are doing at Hands of Heartland, and I can't wait to see what I will do next in my life, you guys are a great team."

CELEBRATING

November Team Member Birthdays

BELLEVUE	GRAND ISLAND	FREMONT
SCOTT E (11/5)	RYANN R (11/5)	CHERI R (11/11)
JAMES K (11/5)	ORION M (11/21)	FAYE K (11/16)
TRISH U (11/8)	AMBER C (11/27)	
ZACH A (11/9)		WEST POINT
WILLIAM M (11/10)	LINCOLN	JAMES V (11/16)
JAMES M (11/11)	CHYARIA S (11/6)	
SHERI T (11/12)	ELIJAH G (11/8)	
KYLE S (11/19)	ERIN R (11/14)	
ERIC B (11/30)		

CELEBRATING

November Anniversaries

BELLEVUE	GRAND ISLAND
ROCHELLE M (1 YEAR)	TESHAWNA S (1 YEAR)
KHCOLE W (1 YEAR)	
AARON P (2 YEARS)	WEST POINT
KIMBERLY W (2 YEARS)	LEAH S (1 YEAR)
ERIC B (2 YEARS)	
RUSSELL B (2 YEARS)	KEARNEY
DOMINIQUE F (2 YEARS)	FRAN G (1 YEAR)
KIARA M (2 YEARS)	
BRANDON J (4 YEARS)	
HEATHER J (11 YEARS)	





HANDS OF HEARTLAND PAGE 3