



Hands of Heartland

November

2020

Happy November!

We hope this letter finds you healthy, happy, and hanging in there. Another new month is here, and we've got plenty to share with you!

Open enrollment information

Important open enrollment dates:

Monday, November 9 – Friday, November 20:

Time period in which to enroll/change your benefit elections or waive coverage

Tuesday, December 1:

Benefit elections become effective

Open Enrollment is about to begin, and we want you all to feel as supported and informed as possible!

In addition to the medical, dental, vision, and (Colonial Life voluntary/supplemental) benefit offerings, Hands of Heartland is pleased to announce the addition of two new plans available to BOTH full and part-time team members:

- 529 College Savings Plan
- Freshbenies Discount Program

It's important to note that, unlike the health plans, ALL (full and part-time) employees are eligible to enroll in the 529 College Plan and Freshbenies Discount Program.

A **Virtual Enrollment Presentation** will be available to you, in order to help with clarity and understanding.

We will use the Hays Telecon for the Q&A, Call-In Number 1-877-867-1459; Code: 2377 39 5501

Q&A Session #1

Wednesday, November 11, 2020 from 4p – 5p

Q&A Session #2

Thursday, November 12, 2020 from 10a – 11a

If you have questions, broker and provider contact information will also be included for employees' review, and will be available starting 11/11/20.

Continuing education scholarship

Here at Hands of Heartland, quality of life is our top priority! We support this philosophy in many ways; one of which is through scholarships designed to lift up our employees and their families as they pursue their educational goals.

We are providing 2 (\$1,200) scholarships reserved for current employees, and one for employees and dependents, regardless of academic major.

We'll begin accepting applications December 15th. You can obtain the application from Team Member Resources starting December 1st.

Employee spotlight

This is our favorite part of the newsletter — our employee spotlight! Each month we highlight one of the fantastic team members who make HoH such a wonderful place to work. This month, it's Adanech Agune!

Adanech brings a bright, willing spirit to her work at Hands of Heartland, jumping to help without any kind of complaint or hesitation. Her work is so positive that we receive warm, grateful feedback from the families she works with — and those are opinions we hold in high esteem! This friendly positivity combined with her motivation to help is second-to-none. We're so happy to have Agune on our staff, and can't wait for the future ahead with her!

Want to nominate someone for Team Member of the Month?

We know how important it is to recognize good work when you see it. If you are a Direct Support Professional here at Hands of Heartland and want to make sure a team member is recognized for their effort and dedication, please contact Andile Mahlangeni-Byndon, abyndon@handsofheartland.com with your nomination!



Celebrating November Birthdays!

ZACH A. (11/19)
ERIC B. (11/30)
SCOTT E. (11/5)
KIMBERLY G. (11/6)
JAMES K. (11/5)
NIDA L. (11/3)
JESSICA M. (11/23)

WILLIAM M. (11/10)
ERIC R. (11/4)
ERIN R. (11/14)
PATRICIA U. (11/8)
LATOYCE W. (11/19)
NINA W. (11/18)

Honoring November Anniversaries

JOYCE K. (1 YEAR)
JESSI L. (1 YEAR)
TURQUIOUSE J. (2 YEARS)
UNIQUE S. (2 YEARS)
BRITTANY A. (3 YEARS)

ADULKADIR O. (3 YEARS)
KENNETH C. (4 YEARS)
JUSTIN M. (6 YEARS)
RUSSEL W. (7 YEARS)
BECKY K. (16 YEARS)

Share feedback

We'd love to hear from you!

Share your content ideas with Jessica Lode at jlode@handsofheartland.com

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